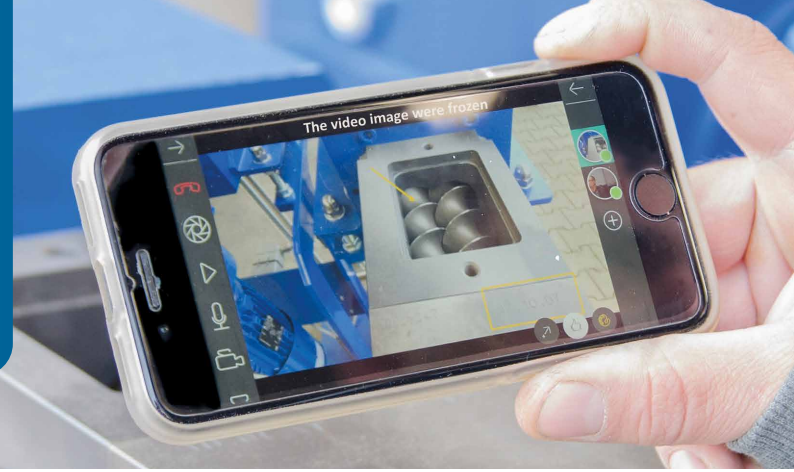
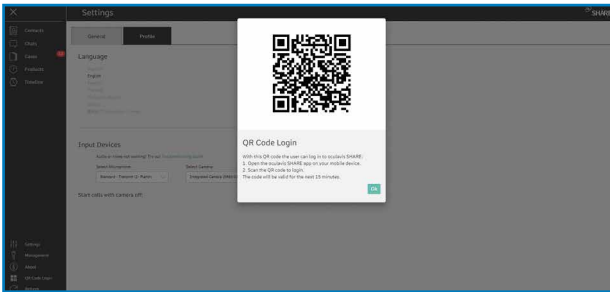


Remote Services



Remote Maintenance with Augmented Reality

We connect you live with one of our service technicians to resolve problems together remotely. Oculavis SHARE is employed in maintenance to reduce machine downtimes, to boost first time fix rates and to increase the overall availability of your production lines. Take maintenance and repair to the next level and increase the productivity of your machines with FEDDEM.

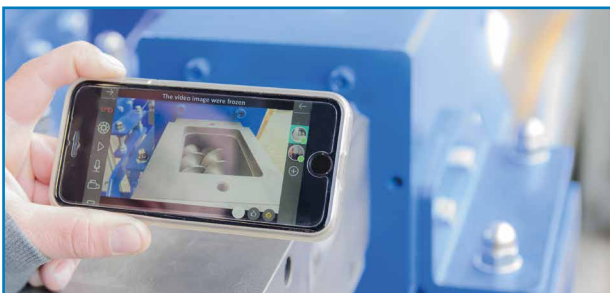
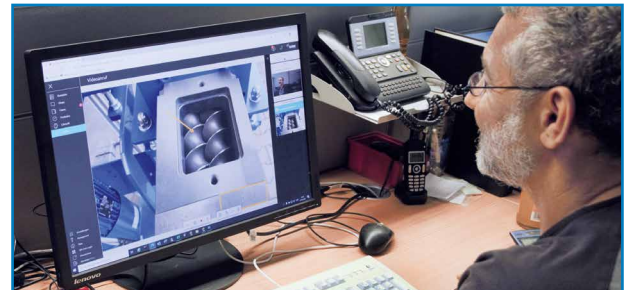


Fast Contact

The use of browser- and cloud-based software with state-of-the-art security standards allows you to network with one of our service technicians to resolve the issue in the shortest possible time. Simply open the app, start a video call and off you go.

Service via Video Call

Through the networked oculavis SHARE software you have the possibility to directly follow the step-by-step instructions of our technician via an encrypted connection and HD video / audio transmission to jointly resolve the problem.



Various Possibilities

Various functions, such as accessing the output of machine sensors, as well as superimposing documents or documentations onto the visual image enable a solution for digital remote maintenance with the help of augmented reality.



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